



# Herts Vision Loss

The Woodside Centre  
The Commons  
Welwyn Garden City, AL7 4SE  
Sight-Line 01707 324680  
Email: [office@hertsvisionloss.org.uk](mailto:office@hertsvisionloss.org.uk)  
Web: [hertsvisionloss.org.uk](http://hertsvisionloss.org.uk)  
Charity Number: 1047148  
Company Limited by Guarantee Number: 3033089

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## Privacy Statement

Preservation of your privacy is important to Herts Vision Loss and we are committed to letting you know how we use your personal information and to making only responsible use of your data.

References to “we”, “us”, “you” or “our” in this Privacy Policy are references to Herts Vision Loss (HVL, registered charity number 1047143)

### 1. Information about you

1.1 We will collect personal information from you when you enquire about our activities, register as a member with us or subscribe to one of our services. This may include your name, title, email address, physical address, telephone numbers and job title. We may also ask for some additional, non-personal information.

### 2. Our use of this information

2.1 Your personal information will only be used to process your requests, to provide you with our services, and to provide you with information relating to our services and all other services which we think you may be interested in.

2.2 We will share your information with our partners and other carefully selected organisations which we think may be of interest to you with your consent, we will always make sure you are happy with this.

### 3. Security

3.1 We will take reasonable precautions to prevent the loss, misuse or alteration of information you give us.

3.2 Communications in connection with this service may be sent by e-mail. For ease of use and compatibility, communications (other than payments where applicable) will not be sent in an encrypted form unless you require it and provide the certification to enable us to communicate with you in that way. E-mail unless encrypted is not a fully secure means of communication.



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Whilst we endeavor to keep our systems and communications protected against viruses and other harmful effects we cannot bear responsibility for all communications being virus-free.

3.3 Most email systems in common use e.g Gmail, Yahoo, Virgin Media are already encrypted and GDPR complaint. Anything transmitted within them is secure and remains so unless a user downloads the message or an attachment to their PC. At that point, the user becomes responsible for the security of the information, rather than HVL.

## 4. Other information

4.1 If you would like us to correct or update any information, or if you would like information deleted from our records, then please email us at [office@hertsvisionloss.org.uk](mailto:office@hertsvisionloss.org.uk)

4.2 This privacy policy may be updated from time to time, so please check it periodically.

4.3 Links within our sites to other websites are not covered by this privacy policy.